

1. Turn off the power to the door and wait one minute for energy to dissipate from the system.
2. Turn the power back on and it will re-boot (hard reset). Stay out of the range of all sensors during the re-boot, and keep the sensor range clear of objects that are not normally there, to eliminate false reading of the empty door approaches.
3. Proceed with a “daily safety checklist” to ensure that the door is operating correctly.
4. If the door is still misbehaving, consult the manufacturer’s instructions and troubleshooting guide – or contact SM Automatic Doors to have your door inspected and serviced. If it is an emergency situation with regard to pedestrian safety, building security, or weather – make sure you describe your situation to the SM Doors personnel.

Quick YouTube guide:

<https://youtu.be/uWkx7ovVwI>

This hard reset has been demonstrated on a sliding auto door but is essentially the same on swing or bi folding doors.

The hard reset clears any minor non-permanent faults and re-initialises the processor.... A bit like when you restart a computer or remove & reinstall the battery of a mobile phone.

It also drains all residual current from power supply but also static electricity out of the system...it does the world of good!