

Applications (/door-applications) Doors (

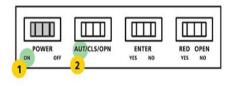
Doors (/doors-overview)

Door Service (/commercial-door-services-support)

Why STANLEY (/why-stanley)

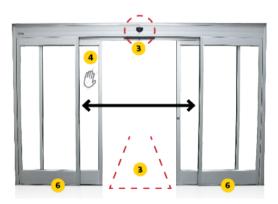
Support (/commercial-door-services-support) Contact (/contact)

Before calling for service you can troubleshoot your STANLEY Dura-Glide by checking the following:



CLS/Closed door remains closed OPN/Open door remains open ONE WAY/ENTER YES door opens only one direction ONE WAY/ENTER NO door opens both directions REDUCED/RED YES door opens partially REDUCED/RED NO door opens fully





1. Ensure power is ON (red indicator light). If the door does not open/close, turn power OFF for 15 seconds, then switch ON.

2. Function switch is set to Automatic/AUT

3. Overhead interior/exterior sensor zones are clear and there are no items in the pathway of door

For the following steps, turn power OFF:

4. Secure door to its hanger by pushing door panels in from the outside

5. Manually slide door panels open and closed to feel for pebbles/debris in the threshold/track

6. Clean out track or threshold area. Do not attempt to clean the guide on the bottom of sliding panel

Never spray lubricant inside of the header cover



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Owners Manual (http://www.stanleyaccess.com/ownersmanual)

Customer support is available 24/7 at 1-888-366-7444



AUTOMATIC SLIDE DOORS (/SLIDE-OVERVIEW) AUTOMATIC SWING DOOR OPERATORS (/DOORS/AUTOMATIC-SWING-DOOR-OPERATORS/COMPARE)

REVOLVING DOORS (/DOORS/REVOLVING-DOORS/COMPARE) MANUAL ICU DOORS (/DOORS/MANUAL-ICU-CCU-DOORS/COMPARE)

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+ Additional Information + Additional Areas Served Careers at STANLEY Access Technologies (/contact/careers)