

Maintenance & Repair of Automatic Doors

Introduction Package
SM Automatic Doors Pty Ltd



SM

A U T O M A T I C D O O R S

Our Company

SM Automatic Doors is a new maintenance and repair company, serving facility owners and managers throughout greater Sydney.

Although the company is new, it has a foundation of decades of experience in automatic door maintenance and repair, spanning all major brands, models and door types.

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Our Service

Our service aims to keep your doors running all the time, and so our focus is on preventing breakdowns by regularly inspecting, testing, and maintaining customer's automatic doors in the best-possible service condition.

This naturally involves a suitably customised approach for every facility, based on the equipment in service.

We'll keep your automatic doors compliant with Australian Standard AS5007-2007, and where applicable with the Fire Safety standards for Automatic Failsafe Devices.

Breakdowns do happen, and when they do, we are just a phone call away from getting your facility's security and accessibility back to the standard you expect.



Service Rates

Preventive Maintenance

We provide a tailored price based on a facility's situation. The more doors there are at a single site, the cheaper the overall cost per door. Contact us for a free site inspection and quote.

The service includes:

A routine quarterly maintenance inspection to service and adjust all components of the abovementioned units.

These service calls are referred to as Preventative Maintenance Calls and are designed for us to inspect and maintain your automatic door operators to their optimum efficiency, in compliance with **AS5007-2007: Powered Doors for Pedestrian Access & Egress**. This is the Australian Standard for power operated pedestrian doorsets, and it covers safety in use requirements and test methods.

- A mechanical inspection of the unit driveline (trolley wheels, return pulleys, belt/chain, motor), electrical function test (motion detectors, pushbuttons, mode selector switch) and safety system check (PE Beams, Presence Detectors).
- Check oil levels and supply all lubricants (where needed).
- A **24/7 Emergency Breakdown Service** (See below Breakdown Service Callout for details).
- A detailed preventative maintenance report for each unit.

Breakdown Service

SM Automatic Doors has a standard set of rates for casual customers, and discounted rates for customers with Maintenance Agreements.

| Type of service | Rates under Maintenance Agreement +GST | | Casual Rates (Non-agreement customers) +GST | |
|---|---|----------------------------|---|----------------------------|
| | Callout fee | Time charge | Callout fee | Time charge |
| Preventive Maintenance | Flat fee per quarter/4 months for all/selected doors at a facility. POA | | Not available | |
| Breakdown service (Business Hours) | \$230 (incl travel & first ½ hour) | +\$125 per hour thereafter | \$250 (incl travel & first ½ hour) | +\$145 per hour thereafter |
| Breakdown service (Out of Hours, Weekends, Public Holidays) | \$490 (incl travel & first ½ hour) | +\$95 per ½ hour | \$590 (incl travel & first ½ hour) | +\$95 per ½ hour |

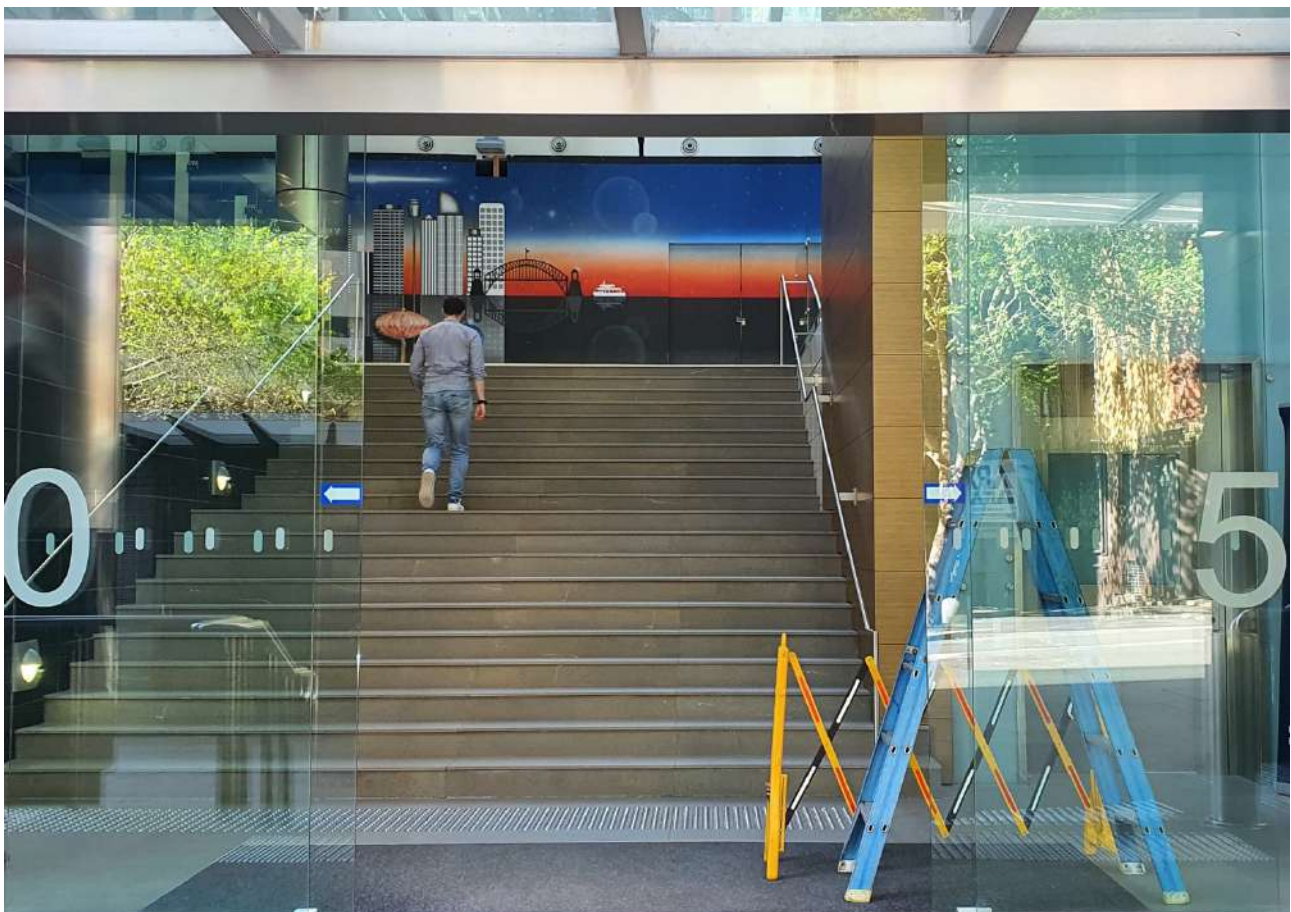
Business hours: 8:00am to 4:30pm Monday to Friday, excluding NSW public holidays.

Our Approach

Your contact is direct with the Service Technicians. We are a small company, owned by the technicians, and that makes us agile and responsive to our customers.

We take the “preventive maintenance” approach because it proves to be the safest, most reliable, and most economical approach in the long term. Just like regular service of your car provides year after year of trouble-free operation, regular inspection and maintenance of automatic doors can identify and address mechanical wear and defects before they become a breakdown.

Naturally, breakdown service is a standard part of our service.



Our Resources & Experience

People

Jeremy Michaelson

Jeremy Michaelson completed an electrician trade apprenticeship in the commercial electrical contracting industry, before joining Architectural Glass Projects (AGP) in 2013. With AGP, Jeremy worked on fabrication and installation of a wide variety of automatic equipment, including revolving doors, security laneways, auto louvres, operable walls, operable roofs, speed lanes, and many more. If it's possible to automate something, Jeremy has probably done it.

With Record Automatic Doors, Jeremy established and grew the service division, eventually concentrating on training technicians in NSW and Victoria as the team grew. All along, he has been a key team member in major installations all over the country, in airports and all manner of commercial buildings – including the new Sydney Crown Resort.

The founding of SM Automatic Doors is a logical step for such a capable person and, in partnership with Vincent Shayler, Jeremy aims to challenge the automatic door service industry to keep up SM Doors standards of service. Jeremy completed his trade apprenticeship in Electrotechnology - Electrician, and holds a National High Risk Work Licence, and EWPA Yellow Card for Elevating Work Platforms.



Vincent Shayler

Vincent "Vinny" Shayler began his automatic door career with Kaba Gilgen in the United Kingdom, after a brief stint in the service of Her Majesty's Royal Navy.

Vinny gained qualification from City & Guilds of London in Electrical installation, and cut his teeth on auto door fabrication before going on the road to install shopfronts and automatic doors.

He later ran teams of automatic door service technicians in the UK until moving to Australia with his family in 2015.

In Australia, Vinny was in supervisory and senior roles in automatic doors service with Auto Ingress, Architectural Glass Projects, and Record Automatic Doors.

Now as a co-founder of SM Automatic Doors, Vinny is stepping up to the challenge of creating the best service company in the automatic door industry.

Vinny also has a NSW Trade Contractor Licence (Electrical Disconnect/ Reconnect), is qualified by Fire Protection Australia to assess and certify Automatic Failsafe Devices, and holds an EWPA Yellow Card for Elevating Work Platforms.



Service vehicles & equipment

We have late model service vehicles, and all of the required tools and equipment to service any brand or type of automatic door or louvre wall.

Spare parts & consumables

The service vehicles are stocked daily with the common parts and consumables for most makes and models of automatic doors.

Workshop & warehouse

We have a small workshop for mechanical repairs, and a small warehouse to maintain stocks of consumables and common parts.

Scheduling

We use scheduling software to track and schedule routine preventive maintenance, and track technician locations to effectively manage callouts for urgent repairs.



Clientele



Our Compliance

The cumulative experience of many of the world's leading automatic door companies has informed our compliance management systems – and we are refining them continually.

WHS Management

We have Policies, Management Plans, Covid Safe Plan, SWMS, SDS Manifests, and checklists available upon request.

Quality Management

We have Policies, Management Plans, ITPs, and checklists available upon request.

Training

SM Doors has a training culture aimed at keeping us at the technical frontier. Continual learning is the key, and that involves our own personnel, suppliers, training providers, and our clients.

Insurance Policies

Certificates of Currency are provided in the Appendix



| Type | Insurer | Policy / Certificate N° | Cover | Expiry Date |
|----------------------|---------------------------|-------------------------|--------------|-------------|
| Workers Compensation | iCare | 212034501 | NA | 28/02/2022 |
| Public Liability | Berkley Insurance Company | CC1113759L | \$20 million | 03/03/2022 |



Appendix

Vinny Shayler
SM AUTOMATIC DOORS PTY LTD
25 Thorogood Bvd
NORTH KELLYVILLE NSW 2155

issue date

04/03/2021

print date

04/03/2021

Dear Vinny

statement of coverage

The following policy of insurance covers the full amount of the employer's liability under the *Workers Compensation Act 1987(NSW)*.

valid until

28/02/2022

policy number

212034501

legal name

SM AUTOMATIC DOORS PTY LTD

trading name

abn

87 647 287 821

acn

647 287 821

industry classification number (WIC)

423200 Electrical Services

number of workers*

2

wages/units⁺

\$79,123.29

* Number of workers includes contractors/deemed workers

+ Total wages/units estimated for the current period

important information

Principals relying on this certificate should ensure it is accompanied by a statement under section 175B of the *Workers Compensation Act 1987 (NSW)*. Principals should also check and satisfy themselves that the information is correct and ensure that the proper workers compensation insurance is in place, ie. compare the number of employees on site to the average number of employees estimated; ensure that the wages are reasonable to cover the labour component of the work being performed; and confirm that the description of the industry/industries noted is appropriate. A principal contractor may become liable for any outstanding premium of the sub-contractor if the principal has failed to obtain a statement or has accepted a statement where there was reason to believe it was false.

Yours faithfully,



Jason McLaughlin
General Manager, Workers Compensation - Underwriting
icare workers insurance

Certificate of Currency

Public & Products Liability Insurance

This is to certify that in accordance with the authorisation granted under Contract No. P1L120672335 to the undersigned by Berkley Insurance Company (ABN 53 126 559 706) trading as Berkley Insurance Australia, the said Insurer is hereby bound to insure in accordance with the terms and conditions contained herein or endorsed hereon.

| | | | | | | | |
|----------------------------------|---|--------|------------------------------|--------|--------------------------------|--------|-------------------------------------|
| Insurance Certificate No. | CC1113759L | | | | | | |
| Business | Building and Property Maintenance Cover of Sub-Contractor: No | | | | | | |
| Insured | SM Automatic Doors Pty Ltd | | | | | | |
| Period of Insurance | From 04/03/2021 to 4pm EST 03/03/2022 inclusive | | | | | | |
| Insurer | Berkley Insurance Company (ABN 53 126 559 706) trading as Berkley Insurance Australia | | | | | | |
| Limit of Indemnity | <p>Section 1 (Public Liability) \$20,000,000 any one occurrence or series of occurrences arising out of any one cause</p> <p>Section 2 (Products Liability) \$20,000,000 any one occurrence or series of occurrences arising out of any one cause and in all during the Period of Insurance</p> | | | | | | |
| Excess | <p>Section 1 (Public Liability) The Insured shall be responsible for the first \$500 any one occurrence or series of occurrences arising out of any one original source or cause.</p> <p>Section 2 (Products Liability) The Insured shall be responsible for the first \$500 any one occurrence or series of occurrences arising out of any one original source or cause.</p> | | | | | | |
| Geographical Limit | Anywhere in the World except the United States of America, Canada and their respective protectorates and territories where this insurance will only apply in respect of the Insured's Product exported into such countries without the Insured's knowledge or non manual work carried out in the USA & Canada by Australian based directors, partners, office executives or employees. | | | | | | |
| Conditions | The following endorsements will apply | | | | | | |
| | <table> <tr> <td>CTR002</td> <td>Hazardous Premises Exclusion</td> </tr> <tr> <td>CTR018</td> <td>Underground Services Condition</td> </tr> <tr> <td>CTR017</td> <td>Heat Conditions (Including Welding)</td> </tr> </table> | CTR002 | Hazardous Premises Exclusion | CTR018 | Underground Services Condition | CTR017 | Heat Conditions (Including Welding) |
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| CTR018 | Underground Services Condition | | | | | | |
| CTR017 | Heat Conditions (Including Welding) | | | | | | |



Gabriele McDonald
Managing Director
09/03/2021

